

# **OBSERVATION**



**OBSERVATION 100**  
BellSouth Florida OSS Testing Evaluation

Date: August 6, 2001

**OBSERVATION REPORT**

KPMG Consulting has identified an observation as a result of the POP Functional Evaluation (TVV1).

**Observation:**

**KPMG Consulting has not received timely Completion Notices (CNs) submitted via the Electronic Data Interchange (EDI) and Telecommunications Access Gateway (TAG). (TVV1)**

**Background:**

CNs provide Competitive Local Exchange Carriers (CLECs) with verification that all provisioning activity on the CLECs end user account has been completed and the date which the activity occurred. KPMG Consulting applied a standard that 95% of Completion Notices should be returned to CLECs within 1 business day after the Completion Notice Due Date (CN DD)<sup>1</sup>. During the production test, KPMG Consulting received a number of CNs after the one business day interval.

**Issue:**

As of July 11, 2001, KPMG Consulting has received the following results for CN responses

EDI	Combos	Resale	UNE Loop	Total
CN Date Received =CN DD	315	251	159	725
CN Date Received =CN DD + 1 Days	5	1	14	20
CN Date Received =CN DD + 2 Days	1		1	2
CN Date Received =CN DD + 3-5 Days	1	10	7	18
CN Date Received =CN DD + >=6 Days	5	2	2	9
Total	327	264	183	774
% Of CNs Received Within 1 Business Day <sup>2</sup> :	96.33%	95.08%	86.89%	93.67%

TAG	Combos	Resale	UNE Loop	Total
CN Date Received =CN DD	197	136	103	436

<sup>1</sup> KPMG Consulting applied standards based on its professional judgment in the absence of 1) FPSC-approved standards or 2) documented BellSouth guidelines.

<sup>2</sup> Defined as a completion notice received on or before 12:00pm of the next business day following the CN DD. Any notice received after that time is considered late.

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### BellSouth Florida OSS Testing Evaluation

TAG	Combos	Resale	UNE Loop	Total
CN Date Received =CN DD + 1 Days	16	9	9	34
CN Date Received =CN DD + 2 Days	16	8	2	26
CN Date Received =CN DD + 3-5 Days	43	46	14	103
CN Date Received =CN DD + >=6 Days	4		3	7
<b>Total</b>	<b>276</b>	<b>199</b>	<b>131</b>	<b>606</b>
<b>% Of CNs Received Within 1 Business Day<sup>3</sup></b>	<b>71.38%</b>	<b>68.34%</b>	<b>78.63%</b>	<b>71.95%</b>

#### Impact:

**Decreased Customer Satisfaction:** Delays in receiving timely Completion Notice responses could prevent a CLEC from effectively processing a customer's service request or responding to customer inquiries. As a result, customer satisfaction with the CLEC could decrease.

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<sup>3</sup> Defined as a completion notice received on or before 12:00pm of the next business day following the CN DD. Any notice received after that time is considered late.

## FLORIDA OSS BELLSOUTH'S RESPONSE TO OBSERVATION 100



Florida OSS Test  
Observation #100

Date: September 24, 2001

### OBSERVATION REPORT

KPMG Consulting has identified an observation as a result of the POP Functional Evaluation (TVV-1).

#### Observation:

**KPMG Consulting has not received timely Completion Notices (CNs) submitted via the Electronic Data Interchange (EDI) and Telecommunications Access Gateway (TAG). (TVV1)**

#### Background:

CNs provide Competitive Local Exchange Carriers (CLECs) with verification that all provisioning activity on the CLECs end user account has been completed and the date which the activity occurred. KPMG Consulting applied a standard that 95% of Completion Notices should be returned to CLECs within 1 business day after the Completion Notice Due Date (CN DD)<sup>1</sup>. During the production test, KPMG Consulting received a number of CNs after the one business day interval.

#### Issue:

As of July 11, 2001, KPMG Consulting has received the following results for CN responses

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CN Date Received =CN DD + >=6 Days	5	2	2	9
Total	327	264	183	774
% Of CNs Received Within 1 Business Day <sup>2</sup> :	96.33%	95.08%	86.89%	93.67%

<sup>1</sup> KPMG Consulting applied standards based on its professional judgment in the absence of 1) FPSC-approved standards or 2) documented BellSouth guidelines.

<sup>2</sup> Defined as a completion notice received on or before 12:00pm of the next business day following the CN DD. Any notice received after that time is considered late.

## FLORIDA OSS BELLSOUTH'S RESPONSE TO OBSERVATION 100

TAG	Combos	Resale	UNE Loop	Total
CN Date Received =CN DD	197	136	103	436
CN Date Received =CN DD + 1 Days	16	9	9	34
CN Date Received =CN DD + 2 Days	16	8	2	26
CN Date Received =CN DD + 3-5 Days	43	46	14	103
CN Date Received =CN DD + >=6 Days	4		3	7
<b>Total</b>	<b>276</b>	<b>199</b>	<b>131</b>	<b>606</b>
<b>% Of CNs Received Within 1 Business Day<sup>3</sup></b>	<b>71.38%</b>	<b>68.34%</b>	<b>78.63%</b>	<b>71.95%</b>

### Impact:

Decreased Customer Satisfaction: Delays in receiving timely Completion Notice responses could prevent a CLEC from effectively processing a customer's service request or responding to customer inquiries. As a result, customer satisfaction with the CLEC could decrease.

### BellSouth's Response:

KPMG should refer to the Provisioning Measure (P-5) for the Florida PSC approved interim measure for 'Average Completion Notice Interval', instead of applying a KPMG developed standard.

BellSouth's findings for each PON are documented in Attachment 1. If a PON does not reflected a finding, then BellSouth agrees with KPMG's date/timestamp. The absence of a BellSouth finding does not indicate a concurrence of untimely Completion Notification for the PON. BellSouth disagrees with this observation and KPMG Consulting's applied standard.

The following is a summary of BellSouth's findings detailed in Attachment 1:

### Quantity of

### PONs impacted

### BellSouth's Findings

- 144 **KPMG TAG failures** due to notifications being delayed for one of the following reasons: BellSouth will send the TAG log files to KPMG if needed.
- KPMG Client Notification Server was down or being restarted.
  - KPMG Client Notification Server was not responding to the request.
  - KPMG Listener was down.

KPMG TAG server information is needed to obtain TAG log files that provide the KPMG failure reasons for 8 PONs. BellSouth will

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continue investigating these 8 PONs upon receipt of the required server information from KPMG.

BellSouth's research has found that 125 PONs in this observation reveal apparent patterns that may be used by KPMG to isolate the cause of reoccurring KPMG TAG failures.

- 91 KPMG failures occurred on Fridays.  
*BellSouth had to resend these responses for 3 days.*  
18 failures on the Friday before Memorial Day weekend.  
*BellSouth had to resend these responses for 4 days.*
- 4 KPMG failures occurred the Tuesday after Memorial Day.
- 3 KPMG failures occurred on Saturdays.
- 27 KPMG failures occurred on Mondays.

**7 Date/Time stamp discrepancies with EDI responses exist**  
between KPMG received data and BellSouth sent data.

**1 CN not applicable.** The date/time stamp recorded by KPMG is for a Clarification response. A completion notice was not sent.

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
1	002141FPEJ000012	00	9990	06/19/01 12:00 AM	07/11/01 03:47 PM	
2	002141FPEJ001011	00	9990	06/19/01 12:00 AM	07/11/01 03:47 PM	
3	001121FPEN100005	00	9994	03/30/01 12:00 AM	04/18/01 01:23 PM	CN sent 03/31/01 at 14:48
4	002121FPEJ100009	00	9990	04/04/01 12:00 AM	04/17/01 05:22 PM	
5	020061FPEJ001001	02	9990	04/03/01 12:00 AM	04/12/01 07:34 AM	
6	002151FPEJ100008	00	9990	04/04/01 12:00 AM	04/11/01 10:42 AM	
7	076011FPEH101004	00	9993	05/31/01 12:00 AM	06/06/01 10:20 AM	
8	076021FPEH101004	00	9993	05/31/01 12:00 AM	06/06/01 10:20 AM	
9	051041FPEN000003	00	9990	04/19/01 12:00 AM	04/25/01 08:52 AM	
10	035021FPEN000001	00	9993	05/30/01 12:00 AM	06/04/01 12:47 PM	
11	035021FPEN000003	00	9993	05/30/01 12:00 AM	06/04/01 12:47 PM	
12	036011FPEN004001	00	9993	07/05/01 12:00 AM	07/10/01 03:51 AM	
13	054031FPEN001004	01	9993	07/05/01 12:00 AM	07/10/01 03:51 AM	
14	010061FPEJ101001	00	9993	04/06/01 12:00 AM	04/10/01 03:34 PM	
15	054031FPEN000007	01	9993	07/06/01 12:00 AM	07/10/01 10:08 AM	
16	054031FPEN001005	01	9993	07/06/01 12:00 AM	07/10/01 03:51 AM	
17	076012FPEH100002	00	9993	05/18/01 12:00 AM	05/21/01 01:35 PM	
18	076012FPEH101001	00	9993	05/18/01 12:00 AM	05/21/01 01:31 PM	

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
19	076022FPEH100004	00	9993	05/18/01 12:00 AM	05/21/01 01:31 PM	
20	036071FPEN001002	00	9993	06/01/01 12:00 AM	06/04/01 12:47 PM	
21	036071FPEN002001	00	9993	06/01/01 12:00 AM	06/04/01 12:47 PM	
22	076012FPEH100005	00	9993	05/18/01 12:00 AM	05/21/01 11:13 AM	
23	076012FPEH100006	00	9993	05/18/01 12:00 AM	05/21/01 11:13 AM	
24	054031FPEN002001	01	9993	06/15/01 12:00 AM	06/18/01 10:27 AM	
25	076011FPEH101005	00	9993	06/01/01 12:00 AM	06/04/01 09:57 AM	
26	051041FPEN000007	00	9994	03/30/01 12:00 AM	04/02/01 09:37 AM	
27	076022FPEH102003	00	9993	04/17/01 12:00 AM	04/20/01 07:51 AM	
28	002201FPEJ100001	02	9990	03/17/01 12:00 AM	03/19/01 05:22 PM	
29	076012FPEH100004	00	9993	05/23/01 12:00 AM	05/25/01 06:31 AM	
30	076032FPEH100001	00	9993	06/13/01 12:00 AM	06/14/01 06:31 PM	
31	002081FPEJ100001	00	9990	03/22/01 12:00 AM	03/23/01 02:56 PM	CN sent 03/23/01 at 10:43
32	010151FPEJ100003	01	9993	03/22/01 12:00 AM	03/23/01 02:56 PM	CN sent 03/22/01 at 16:50
33	016011FPEN100003	00	9993	03/22/01 12:00 AM	03/23/01 02:56 PM	CN sent 03/22/01 at 16:22
34	022021FPEJ101002	00	9993	03/22/01 12:00 AM	03/23/01 02:56 PM	CN sent 03/22/01 at 16:06
35	022021FPEJ101003	00	9993	03/22/01 12:00 AM	03/23/01 02:56 PM	CN sent 03/22/01 at 16:02
36	076021FPEH102003	00	9993	06/20/01 12:00 AM	06/21/01 02:46 PM	
37	077011FPEH000004	00	9993	06/20/01 12:00 AM	06/21/01 02:46 PM	



## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
38	002081FPEJ100003	00	9990	03/22/01 12:00 AM	03/23/01 02:24 PM	
39	081051FPEH102003	00	9993	06/07/01 12:00 AM	06/08/01 02:08 PM	
40	094011FPEH001001	00	9993	05/21/01 12:00 AM	05/22/01 02:08 PM	
41	076022FPEH100002	00	9993	05/21/01 12:00 AM	05/22/01 02:03 PM	
42	076011FPEH105003	00	9993	05/29/01 12:00 AM	05/30/01 01:28 PM	
43	077011FPEH000001	00	9993	06/05/01 12:00 AM	06/06/01 01:22 PM	
44	094011FPEH000002	00	9993	05/30/01 12:00 AM	05/31/01 12:29 PM	CN sent 05/31/01 at 10:01
45	077012FPEH000003	00	9993	06/19/01 12:00 AM	06/20/01 12:17 PM	
46	077012FPEH000004	00	9993	06/19/01 12:00 AM	06/20/01 12:17 PM	
47	094011FPEH000003	00	9993	05/22/01 12:00 AM	05/23/01 12:12 PM	
48	094011FPEH001004	00	9993	05/22/01 12:00 AM	05/23/01 12:12 PM	
49	074052FPEH000004	00	9993	06/18/01 12:00 AM	06/19/01 12:12 PM	
50	077011FPTH000006	00	9993	04/10/01 12:00 AM	05/02/01 10:49 AM	
51	072131FPTH002012	03	9993	05/23/01 12:00 AM	06/06/01 12:32 PM	
52	002131FPTJ100014	00	9990	06/07/01 12:00 AM	06/20/01 08:10 AM	
53	002201FPTJ100016	03	9990	05/25/01 12:00 AM	06/05/01 03:43 PM	
54	020041FPTJ100018	02	9990	06/11/01 12:00 AM	06/21/01 06:51 PM	

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
55	077012FPTH003005	00	9993	05/03/01 12:00 AM	05/09/01 03:18 PM	
56	011131FPTJ101013	03	9993	05/16/01 12:00 AM	05/22/01 07:03 AM	
57	077012FPTH000006	00	9993	05/03/01 12:00 AM	05/08/01 11:32 AM	
58	094011FPTH002007	00	9993	05/25/01 12:00 AM	05/29/01 03:46 PM	CN sent 05/29 14:46 TAG T6 start 05/29 14:46 Ack rec'd 05/29 14:47 <b><u>Client Listener Problem (KPMG)</u></b>
59	077012FPTH000007	00	9993	05/03/01 12:00 AM	05/07/01 10:47 AM	CN sent 05/04 14:35, TAG T6 start 05/04 14:35 Resent 05/04-05/07 Ack received 05/07 09:47 <b><u>Client Listener Problem (KPMG)</u></b>
60	077012FPTH000008	00	9993	05/03/01 12:00 AM	05/07/01 10:46 AM	CN sent 05/04 14:33 TAG T6 start 05/04 14:33 Resent 05/04-05/07 Ack received 05/07 09:46 <b><u>Client Listener Problem (KPMG)</u></b>
61	002201FPTJ100013	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:19, TAG T6 start 05/25 17:19 Resent 05/25-05/29 Ack received 05/29 09:47 <b><u>Client Listener Problem (KPMG)</u></b>
62	002201FPTJ100018	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:15 TAG T6 start 05/25 17:16 Resent 05/25-05/29 Ack received 05/29 09:47 <b><u>Client Listener Problem (KPMG)</u></b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
63	005091FPTJ101007	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:14 TAG T6 start 05/25 17:14 Resent 05/25-05/29 Ack received 05/29 09:47 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
64	002201FPTJ100014	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:07 TAG T6 start 05/25 17:07 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
65	002201FPTJ100017	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:13 TAG T6 start 05/25 17:13 Resent 05/25-05/29 Ack received 05/29 09:47 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
66	002211FPTJ101012	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:13 TAG T6 start 05/25 17:13 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
67	002201FPTJ101015	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:11 TAG T6 start 05/25 17:11 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
68	005091FPTJ101009	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:07 TAG T6 start 05/25 17:07 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
69	005091FPTJ100010	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 16:54 TAG T6 start 05/25 16:54 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
70	002211FPTJ100016	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:15 TAG T6 start 05/25 17:16 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
71	019011FPTN101015	00	8772	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 16:57 TAG T6 start 05/25 16:57 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
72	011021FPTN003002	00	9993	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:02 TAG T6 start 05/25 17:02 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
73	002201FPTJ100012	01	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:15 TAG T6 start 05/25 17:15 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
74	019011FPTN100016	00	8772	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 16:57 TAG T6 start 05/25 16:57 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
75	005091FPTJ101012	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:12 TAG T6 start 05/25 17:12 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem (KPMG)</u></b>
76	005091FPTJ100008	00	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 16:50 TAG T6 start 05/25 16:50 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem (KPMG)</u></b>
77	002211FPTJ101013	02	9990	05/25/01 12:00 AM	05/29/01 10:46 AM	CN sent 05/25 17:14 TAG T6 start 05/25 17:14 Resent 05/25-05/29 Ack received 05/29 09:46 <b><u>Client Listener Problem (KPMG)</u></b>
78	076012FPTH102012	00	9993	04/19/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 18:38 TAG T7 start 04/20 18:38 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem (KPMG)</u></b>
79	016041FPTN102010	00	9993	04/19/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/19 16:54 TAG T7 start 04/19 16:54 Resent 04/19-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem (KPMG)</u></b>
80	035021FPTN000004	01	9993	04/19/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 02:48 TAG T7 start 04/20 02:48 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem (KPMG)</u></b>
81	084021FPTH000010	00	9993	05/25/01 12:00 AM	05/29/01 10:22 AM	

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
82	006031FPTJ000014	00	9990	06/01/01 12:00 AM	06/05/01 08:37 AM	
83	002081FPTJ100018	00	9990	05/15/01 12:00 AM	05/19/01 07:26 AM	
84	002081FPTJ100029	01	9990	05/18/01 12:00 AM	05/22/01 07:06 AM	
85	002081FPTJ100022	02	9990	05/18/01 12:00 AM	05/22/01 07:05 AM	
86	001081FPTJ101004	00	9990	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/01 17:09 TAG T6 start 06/01 17:09 Resent 06/01-06/05 Ack received 06/05 05:17 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
87	010072FPTJ001009	00	9993	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/02 02:48 TAG T6 start 06/02 02:48 Resent 06/02-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
88	018031FPTJ000012	00	9993	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/01 16:56 TAG T6 start 06/01 16:56 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
89	018031FPTJ000008	00	9993	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/01 16:53 TAG T6 start 06/01 16:53 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
90	018031FPTJ000011	00	9993	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/01 16:52 TAG T6 start 06/01 16:52 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
91	006031FPTJ002012	00	9990	06/01/01 12:00 AM	06/05/01 06:17 AM	CN sent 06/01 17:04 TAG T6 start 06/01 17:04 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>CLEC Listener Problem (KPMG)</u></b>
92	006031FPTJ002013	00	9990	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:51 TAG T6 start 06/01 16:51 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem (KPMG)</u></b>
93	018031FPTJ000010	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:27 TAG T6 start 06/01 16:27 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem (KPMG)</u></b>
94	018031FPTJ002007	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:22 TAG T6 start 06/01 16:22 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem (KPMG)</u></b>
95	016093FPTJ100011	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:22 TAG T6 start 06/01 16:22 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem (KPMG)</u></b>
96	001081FPTJ100005	02	9990	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 17:09 TAG T6 start 06/01 17:09 Resent 06/01-06/05 Ack received 06/05 05:17 <b><u>Client Listener Problem (KPMG)</u></b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
97	018031FPTJ001009	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:44 TAG T6 start 06/01 16:44 Resent 06/01-06/05 Ack received 06/05 05:17 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
98	017041FPTJ102010	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:02 TAG T6 start 06/01 16:02 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
99	016093FPTJ100010	00	9993	06/01/01 12:00 AM	06/05/01 06:16 AM	CN sent 06/01 16:20 TAG T6 start 06/01 16:20 Resent 06/01-06/05 Ack received 06/05 05:16 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
100	051041FPTN002014	00	9990	05/04/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/05 03:55 TAG T6 start 05/05 03:55 Resent 05/05-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
101	002211FPTJ103011	00	9990	05/04/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/04 17:10 TAG T6 start 05/04 17:10 Resent 05/04-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
102	006061FPTN002013	01	9990	05/04/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/04 17:23 TAG T6 start 05/04 17:23 Resent 05/04-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>



## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
103	002181FPTN101017	00	9990	05/04/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/04 16:39 TAG T6 start 05/04 16:39 Resent 05/04-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem (KPMG)</u></b>
104	002181FPTN101016	00	9990	05/04/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/04 16:33 TAG T6 start 05/04 16:33 Resent 05/04-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem (KPMG)</u></b>
105	013021FPTN001007	00	9993	05/04/01 12:00 AM	05/07/01 07:45 PM	CN sent 05/04 13:28 TAG T6 start 05/04 13:28 Resent 05/04-05/07 Ack received 05/07 18:45 <b><u>Client Listener Problem (KPMG)</u></b>
106	013021FPTN000010	00	9993	05/04/01 12:00 AM	05/07/01 07:45 PM	CN sent 05/04 15:35 TAG T6 start 05/04 15:35 Resent 05/04-05/07 Ack received 05/07 18:45 <b><u>Client Listener Problem (KPMG)</u></b>
107	007011FPTN003007	03	9994	05/11/01 12:00 AM	05/14/01 03:17 PM	CN sent 05/11 17:26 TAG T6 start 05/11 17:26 Resent 05/11-05/14 Ack received 05/14 14:17 <b><u>Client Listener Problem (KPMG)</u></b>
108	001052FPTJ101007	00	9990	05/11/01 12:00 AM	05/14/01 03:16 PM	CN sent 05/11 17:05 TAG T7 start 05/11 17:05 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem (KPMG)</u></b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
109	002181FPTN100012	00	9990	03/23/01 12:00 AM	03/26/01 03:15 PM	CN sent 03/23 17:07 <b>TAG log entry not found</b> Resent 03/23-03/26 Ack received 03/26 14:15
110	081061FPTH107004	00	9993	06/15/01 12:00 AM	06/18/01 12:52 PM	
111	084011FPTH007006	00	9993	05/04/01 12:00 AM	05/07/01 12:26 PM	
112	036011FPTN010003	08	9990	06/08/01 12:00 AM	06/11/01 11:50 AM	
113	015011FPTN105008	02	9993	05/04/01 12:00 AM	05/07/01 11:16 AM	CN sent 05/04 17:26 TAG T6 start 05/04 17:26 Resent 05/04-05/07 Ack received 05/07 10:16 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
114	002181FPTN101018	00	9990	05/04/01 12:00 AM	05/07/01 11:16 AM	CN sent 05/04 16:37 TAG T6 start 05/04 16:37 Resent 05/04-05/07 Ack received 05/07 10:16 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
115	001052FPTJ100011	00	9990	05/11/01 12:00 AM	05/14/01 10:57 AM	CN sent 05/11 17:25 TAG T7 start 05/11 17:25 Resent 05/11-05/14 Ack received 05/14 14:17 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
116	001052FPTJ100012	00	9990	05/11/01 12:00 AM	05/14/01 10:55 AM	CN sent 05/11 17:24 TAG T7 start 05/11 17:24 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
117	007011FPTN000011	02	9990	05/11/01 12:00 AM	05/14/01 10:53 AM	CN sent 05/11 17:14 TAG T7 start 05/11 17:14 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
118	001052FPTJ100010	00	9990	05/11/01 12:00 AM	05/14/01 10:51 AM	CN sent 05/11 17:11 TAG T7 start 05/11 17:11 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
119	002211FPTJ101010	00	9990	05/11/01 12:00 AM	05/14/01 10:49 AM	CN sent 05/11 17:02 TAG T7 start 05/11 17:02 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
120	001131FPTN100009	00	9990	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 17:12 TAG T6 start 04/27 17:12 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
121	002221FPTN100010	00	9990	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 17:13 TAG T6 start 04/27 17:13 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
122	010151FPTJ100020	01	9993	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 17:06 TAG T6 start 04/27 17:06 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
123	001131FPTN100007	00	9990	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 16:36 TAG T6 start 04/27 16:36 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem (KPMG)</u></b>
124	022021FPTJ102013	00	9993	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 16:06 TAG T6 start 04/27 16:06 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem (KPMG)</u></b>
125	018071FPTN100012	00	9993	04/27/01 12:00 AM	04/30/01 10:48 AM	CN sent 04/27 16:36 TAG T6 start 04/27 16:36 Resent 04/27-04/30 Ack received 04/30 09:48 <b><u>Client Listener Problem (KPMG)</u></b>
126	002112FPTN000007	01	9990	05/11/01 12:00 AM	05/14/01 10:47 AM	CN sent 05/11 16:36 TAG T7 start 05/11 16:36 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem (KPMG)</u></b>
127	072062FPTH103005	00	9993	06/15/01 12:00 AM	06/18/01 10:47 AM	CN sent 6/15 09:55 <b>TAG log entry not found</b> Resent 06/15-06/18 Ack received 06/18 09:46
128	070022FPTH000013	00	9993	06/15/01 12:00 AM	06/18/01 10:46 AM	CN sent 06/15 09:06 TAG T6 sent 06/18 09:45 Resent 06/15-06/18 Ack received 06/18 09:46 <b><u>Client Listener Problem (KPMG)</u></b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
129	022021FPTJ101015	00	9993	04/27/01 12:00 AM	04/30/01 10:46 AM	CN sent 04/27 16:09 TAG T6 start 04/27 16:09 Resent 04/27-0430 Ack received 04/30 09:46 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
130	001052FPTJ100009	00	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 17:12 TAG T7 start 05/11 17:12 Resent 05/11-05/14 Ack received 05/14 09:46 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
131	002112FPTN001008	01	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 16:44 TAG T7 start 05/11 16:44 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
132	002112FPTN000006	01	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 16:32 TAG T7 start 05/11 16:32 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
133	007011FPTN000009	01	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 17:27 TAG T7 start 05/11 17:27 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
134	001052FPTJ100008	00	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 17:25 TAG T7 start 05/11 17:25 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
135	007011FPTN000008	01	9990	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 17:23 TAG T7 start 05/11 17:23 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
136	012081FPTN000009	00	9993	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 16:25 TAG T7 start 05/11 16:25 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
137	020011FPTN100017	00	9990	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 18:27 TAG T7 start 04/20 18:27 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
138	016011FPTN100024	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:11 TAG T7 start 04/20 17:11 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
139	016011FPTN100022	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:20 TAG T7 start 04/20 17:20 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
140	011032FPTN102013	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:06 TAG T7 start 04/20 17:06 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

## OBSERVATION 100 – Attachment 1

### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
141	072062FPTH100007	01	9993	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 13:14 TAG T7 start 05/11 13:14 Resent 05/11-05/14 Ack received 05/14 14:16 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>
142	016011FPTN100021	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:05 TAG T7 start 04/20 17:05 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>
143	072062FPTH100008	01	9993	05/11/01 12:00 AM	05/14/01 10:45 AM	CN sent 05/11 13:13 TAG T7 start 05/11 13:13 Resent 05/11-05/14 Ack received 05/14 09:45 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>
144	016011FPTN100020	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:04 TAG T7 start 04/20 17:04 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>
145	016011FPTN100027	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 17:04 TAG T7 start 04/20 17:04 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>
146	016011FPTN100032	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:58 TAG T7 start 04/20 16:58 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b><u>(KPMG)</u></b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
147	011032FPTN102014	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:53 TAG T7 start 04/20 16:53 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
148	016041FPTN101012	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:57 TAG T7 start 04/20 16:57 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
149	016011FPTN100028	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:51 TAG T7 start 04/20 16:51 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
150	010032FPTN105012	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:45 TAG T7 start 04/20 16:45 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
151	010011FPTN105008	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:42 TAG T7 start 04/20 16:42 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
152	016011FPTN100030	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:25 TAG T7 start 04/20 16:25 Resent 04/20-04/2 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>



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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
153	016011FPTN100029	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:22 TAG T7 start 04/20 16:22 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
154	016011FPTN100031	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:23 TAG T7 start 04/20 16:23 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
155	002221FPTN100007	00	9990	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:14 TAG T7 start 04/20 16:14 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
156	017021FPTN100010	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 16:06 TAG T7 start 04/20 16:06 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
157	020011FPTN100016	00	9990	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 13:36 TAG T7 start 04/20 13:36 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
158	013011FPTN101010	00	9993	04/20/01 12:00 AM	04/23/01 10:45 AM	CN sent 04/20 12:47 TAG T7 start 04/20 12:47 Resent 04/20-04/23 Ack received 04/23 09:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
159	094011FPTH000008	00	9993	03/27/01 12:00 AM	03/30/01 09:12 AM	CN sent 03/28 17:04 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 08:12
160	070011FPTH001009	00	9990	06/13/01 12:00 AM	06/15/01 08:17 PM	CN sent 06/13 14:44 TAG T7 start 06/13 14:44 Resent 06/13-06/15 Ack received 06/15 19:16 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
161	006061FPTN000019	01	9990	05/05/01 12:00 AM	05/07/01 08:15 PM	CN sent 05/05 16:59 TAG T6 start 05/05 16:59 Resent 05/05-05/07 Ack received 05/07 19:15 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
162	002141FPTJ000016	00	9990	03/28/01 12:00 AM	03/30/01 03:16 PM	CN sent 03/28 16:44 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 14:16
163	020051FPTJ100013	01	9990	05/21/01 12:00 AM	05/23/01 12:55 PM	
164	001051FPTJ102027	00	9990	04/30/01 12:00 AM	05/02/01 10:50 AM	CN sent 04/30 17:49 TAG T6 start 04/30 17:49 Resent 04/30-05/02 Ack received 05/02 09:50 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
165	018071FPTN100011	00	9993	04/30/01 12:00 AM	05/02/01 10:50 AM	CN sent 04/30 17:30 TAG T6 start 04/30 17:30 Resent 04/30-05/02 Ack received 05/02 09:50 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
166	018071FPTN100010	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 17:24 TAG T6 start 04/30 17:24 Resent 04/30-05/02 Ack received 05/02 09:50 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
167	002121FPTJ101013	00	9990	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 17:18 TAG T6 start 04/30 17:18 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
168	016101FPTJ101007	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 17:57 TAG T6 start 04/30 17:57 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
169	022011FPTJ100022	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:12 TAG T6 start 04/30 16:12 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
170	017011FPTN104016	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:11 TAG T6 start 04/30 16:11 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>
171	001131FPTN100012	00	9990	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 17:31 TAG T6 start 04/30 17:31 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
172	022011FPTJ100018	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:11 TAG T6 start 04/30 16:11 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
173	002221FPTN101008	00	9990	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:59 TAG T6 start 04/30 16:59 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
174	022021FPTJ102014	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:10 TAG T6 start 04/30 16:10 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
175	016051FPTJ100015	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:30 TAG T6 start 04/30 16:30 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
176	022011FPTJ100024	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:08 TAG T6 start 04/30 16:08 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>
177	022011FPTJ100017	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:14 TAG T6 start 04/30 16:14 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem</u></b> <b><u>(KPMG)</u></b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
178	022011FPTJ100021	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:06 TAG T6 start 04/30 16:06 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem (KPMG)</u></b>
179	022011FPTJ100020	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:11 TAG T6 start 04/30 16:11 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem (KPMG)</u></b>
180	022011FPTJ101023	00	9993	04/30/01 12:00 AM	05/02/01 10:49 AM	CN sent 04/30 16:03 TAG T6 start 04/30 16:03 Resent 04/30-05/02 Ack received 05/02 09:49 <b><u>Client Listener Problem (KPMG)</u></b>
181	010081FPTN000012	00	9993	03/28/01 12:00 AM	03/30/01 09:12 AM	CN sent 03/28 16:44 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 08:12
182	012061FPTJ001002	00	9993	03/28/01 12:00 AM	03/30/01 09:12 AM	CN sent 03/28 18:58 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 08:12
183	016021FPTN102003	00	9993	03/28/01 12:00 AM	03/30/01 09:12 AM	CN sent 03/28 16:56 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 08:12
184	011131FPTJ100010	00	9993	03/28/01 12:00 AM	03/30/01 09:12 AM	CN sent 03/28 16:52 <b>TAG log entry not found</b> Resent 03/28-03/30 Ack received 03/30 08:12
185	076022FPTH100005	00	9993	04/11/01 12:00 AM	04/13/01 08:57 AM	

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BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completi on Notice Received	BellSouth's Findings
186	002151FPTJ100013	00	9990	04/17/01 12:00 AM	04/18/01 09:43 PM	CN sent 04/17 16:47 TAG T7 start 04/17 16:47 Resent 04/17-04/18 Ack received 04/18 20:43 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
187	001051FPTJ100022	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 17:22 TAG T7 start 04/09 17:22 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
188	001051FPTJ100024	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 17:21 TAG T7 start 04/09 17:21 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
189	001051FPTJ100026	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 17:21 TAG T7 start 04/09 17:21 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
190	001051FPTJ100023	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 17:19 TAG T7 start 04/09 17:19 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
191	001061FPTJ100021	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 17:00 TAG T7 start 04/09 17:00 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
192	002151FPTJ101010	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 16:59 TAG T7 start 04/09 16:59 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
193	001061FPTJ101019	01	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 16:59 TAG T7 start 04/09 16:59 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
194	001041FPTN101011	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 16:52 TAG T7 start 04/09 16:52 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
195	001041FPTN102008	00	9990	04/09/01 12:00 AM	04/10/01 08:15 PM	CN sent 04/09 16:41 TAG T7 start 04/09 16:41 Resent 04/09-04/10 Ack received 04/10 19:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
196	076022FPTH100008	00	9993	04/10/01 12:00 AM	04/11/01 06:45 PM	CN sent 04/11 11:45 TAG T7 start 04/11 11:45 Resent several times Ack received 04/11 17:45 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
197	076022FPTH100007	00	9993	04/10/01 12:00 AM	04/11/01 06:15 PM	CN sent 04/11 11:18 TAG T6 start 04/11 11:28 Resent several times Ack received 04/11 17:15 <b><u>Client Listener Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
198	002151FPTJ100014	00	9990	04/17/01 12:00 AM	04/18/01 04:23 PM	CN sent 04/17 17:21 TAG T7 start 04/17 17:21 Resent 04/17-04/18 Ack received 04/18 15:23 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
199	002151FPTJ100016	00	9990	04/17/01 12:00 AM	04/18/01 04:23 PM	CN sent 04/17 17:04 TAG T7 start 04/17 17:04 Resent 04/17-04/18 Ack received 04/18 15:23 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
200	002151FPTJ100015	00	9990	04/17/01 12:00 AM	04/18/01 04:23 PM	CN sent 04/17 17:03 TAG T7 start 04/17 17:03 Resent 04/17-04/18 Ack received 04/18 15:23 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
201	002151FPTJ100012	00	9990	04/17/01 12:00 AM	04/18/01 04:23 PM	CN sent 04/17 17:01 TAG T7 start 04/17 17:01 Resent 04/17-04/18 Ack received 04/18 15:23 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
202	002151FPTJ100017	01	9990	04/17/01 12:00 AM	04/18/01 04:23 PM	CN sent 04/17 16:47 <b>TAG log entry not found</b> Resent 04/17-04/18 Ack received 04/18 15:23
203	002141FPTJ002015	00	9990	04/17/01 12:00 AM	04/18/01 04:22 PM	CN sent 04/17 16:47 TAG T7 start 04/17 16:47 Resent 04/17-04/18 Ack received 04/18 15:22 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>



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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CC	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
204	012011FPTN000008	00	9993	04/17/01 12:00 AM	04/18/01 04:22 PM	CN sent 04/17 16:45 TAG T7 start 04/17 16:45 Resent 04/17-04/18 Ack received 04/18 15:22 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
205	001141FPTN102006	00	9990	04/17/01 12:00 AM	04/18/01 04:22 PM	CN sent 04/17 16:27 TAG T7 start 04/17 16:27 Resent 04/17-04/18 Ack received 04/18 15:22 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
206	020011FPTN100015	00	9990	04/17/01 12:00 AM	04/18/01 03:48 PM	CN sent 04/17 12:56 TAG T7 start 04/17 12:56 Resent 04/17-04/18 Ack received 04/18 14:48 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
207	076011FPTH102008	00	9993	04/24/01 12:00 AM	04/25/01 03:36 PM	
208	018011FPTN002007	00	9993	05/29/01 12:00 AM	05/30/01 03:17 PM	CN sent 05/29 16:47 TAG T7 start 05/29 16:50 Resent 05/29-05/30 Ack received 05/30 14:18 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
209	015041FPTJ101009	01	9993	05/29/01 12:00 AM	05/30/01 03:17 PM	CN sent 05/29 17:12 TAG T7 start 05/29 17:13 Resent 05/29-05/30 Ack received 05/30 14:18 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
210	018011FPTN002009	00	9993	05/29/01 12:00 AM	05/30/01 03:17 PM	CN sent 05/29 16:28 TAG T7 start 05/29 16:28 Resent 05/29-05/30 Ack received 05/30 14:18 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>

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### BellSouth Florida OSS Testing Evaluation

Item	PON	Ver	CG	Service Order Completion Date	Date Completion Notice Received	BellSouth's Findings
211	018011FPTN002008	00	9993	05/29/01 12:00 AM	05/30/01 03:17 PM	CN sent 05/29 16:27 TAG T7 start 05/29 16:27 Resent 05/29-05/30 Ack received 05/30 14:18 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
212	002081FPTJ100025	00	9990	05/14/01 12:00 AM	05/15/01 03:14 PM	CN sent 05/14 17:17 TAG T7 start 05/14 17:22 Resent 05/14-05/15 Ack received 05/15 14:15 <b><u>Client CNS Problem</u></b> <b>(KPMG)</b>
213	081012FPTH000010	00	9993	06/19/01 12:00 AM	06/20/01 02:16 PM	
214	020041FPTJ103011	00	9990	05/08/01 12:00 AM	05/09/01 01:41 PM	
215	074062FPTH000004	02	9993	06/27/01 12:00 AM	06/28/01 01:35 PM	
216	081012FPTH000009	00	9993	06/19/01 12:00 AM	06/20/01 12:59 PM	
217	081012FPTH000008	00	9993	06/19/01 12:00 AM	06/20/01 12:57 PM	
218	081012FPTH000007	00	9993	06/19/01 12:00 AM	06/20/01 12:54 PM	
219	054031FPTN002014	00	9993	06/25/01 12:00 AM	06/26/01 12:40 PM	